

NCH update report

Time: 5:30 pm

Date: 19 September 2018

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Improvement works continue across the City replacing kitchens, bathrooms, windows and doors when they are due for renewal through a planned programme of works.</p> <p>Surveys for stock condition, structural and energy performance carry on across the City.</p> <p>Pine View/Willow View - Works have now started on the second lifts and are progressing well.</p> <p>Sprinklers at Pine View have been installed in most of the flats, Oak is progressing well with installations starting in Elm and Ash. Willow will be the final Woodlands block to receive sprinklers. There are some access issues but we are working through the no access process with the housing team.</p> <p>Cadent are a gas network provider, they sent a letter to residents at the Woodlands saying urgent work was required. This worried some residents. NCH met with Cadent to clarify the work - survey to determine level of work, design of work to pipes will have NCH final decision on it. Once surveys</p>	Information

APPENDIX 1

Report to Area Committee - Area 4

		have been completed we can determine the impact works will have on residents.	
2	Area Regeneration and Environmental Issues	<p>Arboretum</p> <p>We have been working closely with Councillors and NDO in preparation of the Fun Day being held in the Arboretum Ward (Birkin Road area) to be held on 8 September. The fun day will be looking at several projects identified to gather customer feedback but also celebrating and reminding citizens of the work that has also been undertaken in the area for several years. This programme is setting the scene for a programme of investment.</p> <p>Dunkirk & Lenton</p> <p>The Decent Neighbourhoods team are engaged with the NDO and housing colleagues to identify fit for purpose works to be supported through the environmental budget.</p> <p>Radford & Park.</p> <p>The Woodlands action plan continues to look at environmental activity for this estate. SSE have been contacted to have discussions over the lighting on the estate and NCC Highways and currently drawing up plans to increase the parking provision.</p> <p>Proposals are being developed for the external painting of the Canning Circus flats</p>	Decision
3	Key messages from the Tenant and Leasehold Congress	<p>Tenant Academy courses delivered and number of attendees</p> <ul style="list-style-type: none">• Practical DIY, 15 June, 7 attendees• Basic Booking, 14 June, 10 attendees	X

APPENDIX 1

Report to Area Committee - Area 4

		<ul style="list-style-type: none">• Women in Construction, 26 June, 12 attendees• How to start a market stall , 2 attendees• Practical Face painting, 29 June, 8 attendees• First quarter stats April to June = 105 course attendees <p>Garden Competition – 76 entries received for 2018</p> <p>Tenant and Leaseholder Fun Day at Bulwell Academy, 12noon to 4pm – 15th September – all tenants and leaseholder and their families invited.</p> <p>UKHA Celebration Event at the Council House on 14th August – all NCH volunteers/involved tenants, including Street and Block Champions are invited to get involved in celebrating NCH becoming Landlord of the Year 2018.</p> <p>Just Grow projects and activities, funded by NCH, have been and are currently being delivered by the Nottingham Growing Network across the City at Bulwell Forest Garden, Summerwood Garden, Arkwright Meadows Garden and Windmill Community Garden – all tenants and leaseholders are invited across the City, including resident volunteers who help make a difference.</p>	
4	Tenant and Residents Associations updates	<p>Street/Block champions</p> <p>We currently have ten block champions in the Woodlands and environs helping the Patch Manager to improve the area and address issues</p> <p>We have produced a new handbook for our Street and Block Champions to support them in their role. It has been a little over a year since the scheme launched so we are carrying out a survey with the street/block champions asking them how they would like to get involved in the future.</p>	X

APPENDIX 1

Report to Area Committee - Area 4

5	Area Performance Figures	See Appendix 2	X
6	Good news stories & positive publicity	At the National Final of the TPAS Awards 2018 Nottingham City Homes won the Excellence in Tenant Engagement Award for the variety and quality of resident involvement delivered across the City.	X